

# IT Managed SERVICE

Our IT Managed Service Plans are designed to take a proactive approach to your IT - eliminating unnecessary complexity and additional labor by making sure the right hardware/software is in place from the get-go.



## OVERVIEW

Each plan includes Remote Monitoring Management (RMM) and Anti-Virus software to protect your devices and allow for faster troubleshooting if an issue should arise. Our services are tailored to fit the needs of your business!

## BENEFITS & SERVICES

- |                                     |                                     |                                 |
|-------------------------------------|-------------------------------------|---------------------------------|
| ✓ Priority Technical Support        | ✓ MS365/Gmail License Hosting       | ✓ Server & Desktop Optimization |
| ✓ RMM Software                      | ✓ Email Migrations                  | ✓ Firewall & Network Management |
| ✓ Hardware Repair                   | ✓ VPM/RDP                           | ✓ Network Support               |
| ✓ Anti-Virus                        | ✓ Guaranteed Response Time          | ✓ Printer Support               |
| ✓ PC Support                        | ✓ Asset & Policy Trading            | ✓ NAS Server Support            |
| ✓ Server Support                    | ✓ Discounted Hardware & Labor Rates | ✓ MS365/Gmail Support           |
| ✓ Managed Windows Security Updates  | ✓ Real-time Device Monitoring       | ✓ Backup Monitoring             |
| ✓ Cloud Backup w/ High Availability | ✓ Client Ticket Portal              | ✓ Asset & Policy Management     |

## PRIORITIZED SUPPORT

As an IT MSP client with One Click, you receive priority support to ensure your business stays up and running. With guaranteed response times and discounted labor rates, we resolve issues quickly and cost-effectively—minimizing downtime and protecting your bottom line.

## REPAIR SERVICES

No matter the challenge—hardware or software—our highly trained technicians are ready to get your business back on track. With swift, reliable service, we ensure minimal downtime so you can focus on what matters most: running your business

Please contact your sales rep for any additional details. We appreciate the opportunity to earn your business!

**GET STARTED**



**CALL US**  
414-800-1002



**CONTACT US**  
sales@oneclickwi.com



**VISIT OUR WEBSITE**  
oneclickwi.com