

Custom 3CX Phone System DEPLOYMENT

We have developed a program that lets organizations implement a 3CX phone solution by utilizing their internal employee's technological capabilities in conjunction with our oversight and assistance to deploy the new system in a cost-effective manner.



OVERVIEW

One Click Inc manages the dial-tone and phone number aspects of these deployments. Clients can rest easy knowing there is a cost-effective implementation strategy in place while still being managed by an FCC Compliant Dial-tone Provider.

ONE CLICK FACILITATES AND MANAGES



System Administration



Server Creation (Cloud)



Trunk Configuration



Porting Process



Number Management



Ongoing Trunk Support

SOME OF THE ACTION ITEMS WE GO OVER DURING THE IMPLEMENTATION PROCESS INCLUDE:



3CX Approved Practices & Procedures



Call Flow of System



Extension Creation & Set Up



Voicemail to Email



Ring Groups



Inbound/Outbound Call Rules



Call Queues



Digital Receptionists (Menus)



Hold Music



Office Hours & Holidays



Mobile App/Mobile Extensions



3CX Windows App/Web Client



Administrative & End User Rights



Call Recordings



Call Reporting

Since every custom implementation is a little different based on the needs of each client, we do not have a set stack of information that we go over. Our engineers will typically jump on several calls and screen connect sessions with our Point of Contact at your organization to go over everything from the basics of a standard deployment to one-off requests that are not done during a typical implementation.

Our custom deployments ensure you have direct access with our team of experts to utilize as a resource. Our engineers stay in constant communication and provide relevant information to your deployment, including processes and industry best practices to ensure a smooth and successful implementation.

Questions about the process? Contact your account executive. We appreciate the opportunity to earn your business!

GET STARTED



CALL US
414-800-1002



CONTACT US
sales@oneclickwi.com



VISIT OUR WEBSITE
oneclickwi.com