

Custom 3CX Phone System **DEPLOYMENT**

We have developed a program that lets organizations implement a 3CX phone solution by utilizing their internal employee's technological capabilities in conjunction with our oversight and assistance to deploy the new system in a cost-effective manner.



OVERVIEW

One Click Inc manages the dial-tone and phone number aspects of these deployments. Clients can rest easy knowing there is a cost-effective implementation strategy in place while still being managed by an FCC Compliant Dial-tone Provider.

ONE CLICK FACILITATES AND MANAGES

- | | | |
|---|--|---|
|  System Administration |  Server Creation (Cloud) |  Trunk Configuration |
|  Porting Process |  Number Management |  Ongoing Trunk Support |

SOME OF THE ACTION ITEMS WE GO OVER DURING THE IMPLEMENTATION PROCESS INCLUDE:

- | | | |
|--|--|---|
|  3CX Approved Practices & Procedures |  Call Flow of System |  Extension Creation & Set Up |
|  Voicemail to Email |  Ring Groups |  Inbound/Outbound Call Rules |
|  Call Queues |  Digital Receptionists (Menus) |  Hold Music |
|  Office Hours & Holidays |  Mobile App/Mobile Extensions |  3CX Windows App/Web Client |
|  Administrative & End User Rights |  Call Recordings |  Call Reporting |

Since every custom implementation is a little different based on the needs of each client, we do not have a set stack of information that we go over. Our engineers will typically jump on several calls and screen connect sessions with our Point of Contact at your organization to go over everything from the basics of a standard deployment to one-off requests that are not done during a typical implementation.

Our custom deployments ensure you have direct access with our team of experts to utilize as a resource. Our engineers stay in constant communication and provide relevant information to your deployment, including processes and industry best practices to ensure a smooth and successful implementation.

Questions about the process? Contact your account executive. We appreciate the opportunity to earn your business!

GET STARTED



CALL US
414-800-1002



CONTACT US
sales@oneclickwi.com



VISIT OUR WEBSITE
oneclickwi.com