

Onsite Phone System DEPLOYMENT

One Click provides, onsite, white glove phone system deployments, ensuring a stress-free transition to a new platform and dial-tone provider. Our expert technicians manage everything—from porting and configuration to implementation and training on the 3CX platform—so you can enjoy 3CX's flexibility and features with complete peace of mind.



OVERVIEW

One Click is one of the largest 3CX vendors in the region, having installed hundreds of phone systems across North America. As an FCC-compliant dial-tone provider, we prioritize customer satisfaction and rapid response times with local, in-house technicians. Our deployment process eliminates common issues seen with traditional carriers, ensuring a smooth, minimally disruptive transition for your organization.

ITEMS WE TAKE CARE OF AND COVER WITH ONSITE DEPLOYMENTS

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| ✓ Cloud PBX Server Creation | ✓ Porting Process | ✓ Installation Process |
| ✓ Trunk Configuration | ✓ Call Flow | ✓ Extension Creation & Set Up |
| ✓ Ring Groups | ✓ Hunt Groups | ✓ Number Management |
| ✓ Inbound/Outbound Call Rules | ✓ Auto Attendant/Digital Receptionists | ✓ Windows App/Web Client/Mobile App |
| ✓ Hold Music | ✓ Office Hours & Holidays | ✓ Administrative & End User Rights |
| ✓ PA System Integration | ✓ MS Teams Integration | ✓ Select CRM Program Integration |
| ✓ Call Queues | ✓ Training | ✓ How to Place a Ticket |

Our Phone Service Plans are contract free, ensuring your business has the flexibility it needs without having to worry about costly penalties should you need to make a change.

Our installation process includes a pre-configuration call and an onsite installation date once an agreement is signed to move forward.

During the pre-configuration call, our tech will draw out a flow chart of how you want the new phone system to operate, discuss specific details of extensions being created and features being utilized, as well as what the deployment process looks like and answer any questions that may have come up.

On the actual installation date, our technician will come onsite and deploy the new hardware and test everything out to ensure the system is set up properly before going live. Once the system is live and new hardware is in place, we will provide training to end users as needed to ensure employees know how to use the new system.

Join our constantly growing client base by contacting your Account Executive for more information today!

GET STARTED



CALL US
414-800-1002



CONTACT US
sales@oneclickwi.com



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oneclickwi.com